



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2023/B/3175693 Dated/दिनांक : 23-02-2023

# Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण  |  |  |
|--|--|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय  | 10-03-2023 14:00:00  |  |
| Bid Opening Date/Time/बिड खुलने की<br>तारीख/समय  | 10-03-2023 14:30:00  |  |
| Bid Offer Validity (From End Date)/बिड पेशकश<br>वैधता (बंद होने की तारीख से)   | 120 (Days)   |  |
| Ministry/State Name/मंत्रालय/राज्य का नाम  | Ministry Of Health And Family Welfare  |  |
| Department Name/विभाग का नाम   | Department Of Health And Family Welfare  |  |
| Organisation Name/संगठन का नाम   | North Eastern Indira Gandhi Regional Institute Of Health<br>And Medical Sciences (neigrihms)   |  |
| Office Name/कार्यालय का नाम  | Neigrihms, Shillong  |  |
| Total Quantity/कुल मात्र   | 1  |  |
| ltem Category/मद केटेगरी   | Platelet agitator & incubators (Q3)  |  |
| Minimum Average Annual Turnover of the<br>bidder (For 3 Years)/बिडर का न्यूनतम औसत<br>वार्षिक टर्नओवर (3 वर्षों का)    | 1 Lakh (s)   |  |
| OEM Average Turnover (Last 3 Years)/मूल<br>उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)                              | 1 Lakh (s)   |  |
| Years of Past Experience Required for<br>same/similar service/उन्हीं/समान सेवाओं के लिए<br>अपेक्षित विगत अनुभव के वर्ष | 3 Year (s)   |  |
| MSE Exemption for Turnover   | Yes  |  |
| Startup Exemption for Turnover   | Yes  |  |
| Document required from seller/विक्रेता से मांगे<br>गए दस्तावेज़  | Experience Criteria, Past Performance, Bidder<br>Turnover, Certificate (Requested in ATC), OEM Authorization<br>Certificate, OEM Annual Turnover, Additional Doc 1<br>(Requested in ATC), Additional Doc 2 (Requested in<br>ATC), Additional Doc 3 (Requested in ATC), Compliance of<br>BoQ specification and supporting document<br>*In case any bidder is seeking exemption from Experience /<br>Turnover Criteria, the supporting documents to prove his<br>eligibility for exemption must be uploaded for evaluation by<br>the buyer |  |
| Past Performance/विगत प्रदर्शन   | 30 %   |  |
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया   | Νο   |  |

| Bid Details/बिड विवरण  |  |  |
|--|--|--|
| Comprehensive Maintenance Charges<br>Required  | Yes  |  |
| Type of Bid/बिड का प्रकार  | Two Packet Bid   |  |
| Time allowed for Technical Clarifications<br>during technical evaluation/तकनीकी मूल्यांकन के<br>दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय   | 2 Days   |  |
| Evaluation Method/मूल्यांकन पद्धति   | Total value wise evaluation  |  |
| EMD Detail/ईएमडी विवरण   |  |  |
| Required   | No   |  |
| ePBG Detail/ईपीबीजी विवरण  |  |  |
| Required   | No   |  |
| Splitting/विभाजन<br>Bid splitting not applied.<br>MII Purchase Preference/एमआईआई खरीद वरीयता   |  |  |
| MII Purchase Preference/एमआईआई खरीद वरीयता   | No   |  |
| MSE Purchase Preference/एमएसई खरीद वरीयता  |  |  |
| MSE Purchase Preference/एमएसई खरीद वरीयता  | Yes  |  |
| exempted from the requirement of "Bidder Turnove<br>quality and technical specifications. If the bidder is<br>"OEM Average Turnover" criteria also subject to me<br>bidder is seeking exemption from Turnover / Exper<br>for exemption must be uploaded for evaluation by<br>2. If the bidder is a Startup, the bidder shall be exe<br>"Experience Criteria" subject to their meeting of qu<br>offered products, it would be exempted from the "O<br>quality and technical specifications. In case any bid<br>the supporting documents to prove his eligibility fo<br>3. The minimum average annual financial turnover<br>March of the previous financial year, should be as i<br>the form of certified Audited Balance Sheets of rele | r latest definitions under MSME rules, the bidder shall be<br>er" criteria and "Experience Criteria" subject to meeting of<br>OEM of the offered products, it would be exempted from the<br>eeting of quality and technical specifications. In case any<br>ience Criteria, the supporting documents to prove his eligibility<br>the buyer.<br>mpted from the requirement of "Bidder Turnover" criteria and<br>tality and technical specifications. If the bidder is OEM of the<br>DEM Average Turnover" criteria also subject to meeting of<br>der is seeking exemption from Turnover / Experience Criteria,<br>r exemption must be uploaded for evaluation by the buyer.<br>of the bidder during the last three years, ending on 31st<br>ndicated above in the bid document. Documentary evidence in<br>evant periods or a certificate from the Chartered Accountant /<br>the relevant period shall be uploaded with the bid. In case the |  |

date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total QUANTITY.

7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

# Platelet Agitator & Incubators (1 pieces)

Brand Type/ब्रांड का प्रकार

**Registered Brand** 

# Technical Specifications/तकनीकी विशिष्टियाँ

\* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

| Specification            | Specification Name/विशिष्टि का<br>नाम |          |  |
|--------------------------|---------------------------------------|----------|--|
| General Parameter Alarms |                                       | Agitator |  |
| Shelf Life Warranty      |                                       | 5.0      |  |

# **Comprehensive Maintenance**

| Warranty of required product                          | 5 Year |
|---|--------|
| Comprehensive Maintenance Duration (Post<br>Warranty) | 5 Year |

\*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog

# Additional Specification Parameters - Platelet Agitator & Incubators (1 pieces)

| Specification Parameter<br>Name  | Bid Requirement (Allowed Values)   |
|--|--|
| Purpose of equipment: To<br>continuously agitate platelet<br>concentrates in an incubator. | Type of equipment: Flat-bed agitator fitted inside a temperature controlled incubator operating with CFC-free refrigerant gas and insulation material. |
| Capacity: Minimum 48 numbers<br>of random platelet concentrate<br>bags.                    | Capacity: Minimum 48 numbers of random platelet concentrate bags.  |
| 5 years warranty and 5 years<br>CMC  | 5 years warranty and 5 years CMC   |
| Product certification: CE class<br>IIA or BIS or WHO-GMP or<br>CDSCO or US FDA.            | Product certification: CE class IIA or BIS or WHO-GMP or CDSCO or US FDA.  |

\* Bidders offering must also comply with the additional specification parameters mentioned above.

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र.<br>सं. | Consignee<br>Reporting/Officer/<br>परेषिती/रिपोर्टिंग<br>अधिकारी | Address/पता                                       | Quantity/मात्रा | Delivery Days/डिलीवरी के<br>दिन |  |
|-------------------|--|---|-----------------|---------------------------------|--|
| 1                 | Khrawkupar Jithod<br>Katrai                                      | 793018,P.O. NEIGRIHMS,<br>Mawdiangdiang, Shillong | 1               | 60                              |  |

# Special terms and conditions-Version:1 effective from 18-11-2022 for category Platelet agitator & incubators

- All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by *Central Drugs Standard Control Organisation(CDSCO)*, Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
  - 2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
  - 3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
  - 4. **Comprehensive warranty:** Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
  - 5. Service centres: Details of Service outlets in India to render services for equipment to be

furnished to buyer/consignees with complete address,telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled.Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.

- 6. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
- 7. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
- 8. **Spare Parts:** Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available.

OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.

- 9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
- 10. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
- 11. Software: All software updates should be provided free of cost during warranty period.
- 12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Make in india specific authorisation certificate needs to be enclosed.
- 4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

# 5. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-oflife by the OEM before this period.

# 6. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

# 7. Generic

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

#### 8. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 9. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

#### as per quoted

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

#### 10. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

#### 11. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

# 12. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

|   | Scope of work & Document details (Non buy-B<br>ack)   |  |  |
|---|---|--|--|
| Α | Following mandatory documents must be atta ched in the bid document as specified  |  |  |
|   | ,failing which bid will be treated as" Non-Resp<br>onsive"  |  |  |
|   | Cost of spare parts, consumables and accessori<br>es which are not covered under warranty & CM<br>C period has to quote as percentage value in th<br>e Technical Bid (Additional Doc 1(Requested in<br>ATC))List of consumables with price frozen for<br>10 years, or else will be consider to be cover th<br>roughout the warranty & CMC period. |  |  |
|   | Documents with regard to Details compliance statem<br>ent to be attached At " <b>Additional Doc</b>   |  |  |
|   | 2(Requested in ATC)"  |  |  |
|   | Documents with regard to Original Literature,<br>Product catalogue, Technical from the firm/O.E.M wit<br>h Highlighting as per the technical specification mus<br>t attach At <b>"Additional Doc 3(Requested in ATC)</b><br>"   |  |  |
|   | Documents with regard to list of Offering/Quoted ite<br>ms mentioning make, model & quantity of each item<br>s must be <b>"Additional Doc 4(Requested in ATC)</b> "   |  |  |
| В | Warranty and Maintenance  |  |  |
| 1 | Warranty for 5 years followed by CMC for 5 years i ncluding Spares & service for all the items supplied   |  |  |
|   | in this particular tender including third-party items a<br>nd turnkey works .   |  |  |
| - | Mandatory 2 PMs / Year with unlimited breakdown ca<br>lls has to be attended by the Bidder/manufacturer th<br>roughout the warranty & CMC period at site.i.e. NEIG<br>RIHMS, SHILLONG.  |  |  |
| 3 | Duly signed Mandatory PM reports has to be sub<br>mitted periodically, falling which necessary action   |  |  |
|   | will be initiated as per term& condition of the tender.   |  |  |
| 0 | Scope of work   |  |  |
|   | The bidder has to mandatorily quote for all the items<br>/stores mentioned in the Technical Specification & Sc<br>ope of Work ,failing which bid will be treated as" Non<br>-Responsive"  |  |  |

E-bidder have to adhere to Government of India, Mini stry of Finance, PPD division Public procurement ord er OM F.No.6/18/2019-PPD dated 23rd july,2020 inse rting Rule 144(Xi)in GFR 2017 ,No 1 dated:
 23/7/2020 and subsequent Orders No 2 & 3 or as am ended from time to time , failing which the bids shall be treated as non-responsive.

Scope of work & Document details: for Buy back Ca ses Following mandatory documents must be attac hed in the bid document as specified, failing wh ich bid will be treated as" Non-Responsive" Cost of spares, consumables and accessories not covered under warranty and CMC period shall be o ffered as percentage value of the system/Unit in t he Technical Bid ATC1/2 Documents with regard to Details compliance statem 2 ent to be attached at "Additional Doc 2(Requested in ATC)" Documents with regard to Original Literature, Product catalogue, technical datasheet from the firm/ O.E.M with Highlighting as per the technical specifica 3 tion must attach At "Additional Doc 3(Requested in ATC)" Δ Documents with regard to list of Offering/Quoted item s mentioning make, model & quantity of each store m ust be "Additional Doc 4(Requested in ATC)" Warranty and Maintenance B Warranty for 5 years followed by CMC for 5 years in 1 cluding Spares & service for all the items supplied i n this particular tender including third-party items a nd turnkey works .

| 2 | Mandatory 2 PMs / Year with unlimited breakdown call<br>s has to be attended by the<br>Bidder/manufacturer throughout the warranty & CMC<br>period at site.i.e. NEIGRIHMS, SHILLONG.  |
|---|---|
| 3 | Duly signed Mandatory PM reports must be submit<br>ted periodically, falling which necessary action will<br>be initiated as per term& condition of the tender.  |
| С | Scope of work   |
| 1 | The bidder has to mandatorily quote for all the items /<br>stores mentioned in the Technical<br>Specification & Scope of Work ,failing which bid will b<br>e treated as" Non-Responsive"  |
| 2 | Prices of all accessories (reagents, consumables, controls closed/ open etc) need to be clearly indicated as % of the total price in the technical bid Technical Bi d ATC1/2 and will be consider for evaluation as in BOQ or else bid will be treated as "non responsive". The C MC cost offered from 6 <sup>th</sup> to the 1oth year to be indicat e in ATC ½ shall in indicate in percentage inclusive of GST and shall not exceed 5% of the system cost. |
| 3 | E-bidder must adhere to Government of India, Ministry<br>y of Finance, PPD<br>division Public procurement order OM F.No.6/18/2019-<br>PPD dated 23rd july,2020 inserting Rule 144(Xi)in GFR<br>2017, No 1 dated: 23/7/2020 and subsequent Orders<br>No 2 & 3 or as amended from time to time, failing whi<br>ch the bids shall be treated as non-responsive.  |

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# (B) **Buyer Added Bid Specific Terms and Conditions**

#### 1. Generic

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, s ame shall be provided in Buyer's standard format only.

#### 2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regul arly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of rel evant contracts to be submitted along with bid in support of having supplied some quantity duri ng each of the year. In case of bunch bids, the primary product having highest value should me et this criterion.

#### 3. Generic

IT equipment shall be IPv6 ready from day one.

#### 4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

#### 5. Generic

**Upload Manufacturer authorization:** Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

#### 6. Generic

The successful bidder has to supply all essential accessories required for the successful installatio n and commissioning of the goods supplied. Besides standard accessories as per normal industry p ractice, following accessories must be part of supply and cost should be included in bid price: All t he items and accessories as per Technical Specification.

#### 7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product mu st be compatible with existing system. The bidder has to ensure Compatibility of the supplied item s or shall have to include in the supply the necessary hardware / software to make them compatible e at no extra cost to the buyer. The details of items with which compatibility is required are as und er: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & t hird party Software

# 8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissio ning of Goods ,Training of operators and providing Statutory Clearances required (if any)

#### 9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during t he last three years, ending on 31st March of the previous financial year, should be as indicated i n the bid document. Documentary evidence in the form of certified Audited Balance Sheets of re levant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the tu rnover details for the relevant period shall be uploaded with the bid. In case the date of constitut ion / incorporation of the bidder is less than 3 year old, the average turnover in respect of the co mpleted financial years after the date of constitution shall be taken into account for this criteria.

#### 10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offere

d product during the last three years, ending on 31st March of the previous financial year, shoul d be as indicated in the bid document. Documentary evidence in the form of certified Audited Bal ance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in re spect of the completed financial years after the date of constitution shall be taken into account f or this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

# 11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should ha ve a registered office in India to provide after sales service support in India. The certificate to thi s effect should be submitted.

# 12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification ( by Director/ Company Secretary) and also give details of the location/s at which value addition is made ". Since the bidder here is not the local supplier, the same was required to be obtained fro m the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content i n "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

# 13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having o n-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

# 14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Fre e Telephone No. for Service Support.

# 15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

# 16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents soug ht in the Bid document, ATC and Corrigendum if any.

# 17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certificatio n or alternate certification as recognized by Government of India

# 18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

# 19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Sp ecification given in the bid document.

# 20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Report s on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificate s .

# 21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Co mprehensive Maintenance Service for next 5 years for the offered products at the rate not mor e than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate a nd the payment for the CMC charges would be made Biannually after rendering of the CMC Ser vices of the relevant CMC period. Performance Security of the successful bidder shall be forfeite d if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost o f all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

#### 22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goo ds or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Com missioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the af ter sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

#### 23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall ha ve to provide Comprehensive Warranty during the entire Standard warranty period as per contrac t. : The comprehensive warranty shall be covering the following scope all the spares Including UP S, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this com pliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

#### 24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service person als / engineers are designated / deployed for attending to the Service Request in a time bound ma nner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Ser vice level agreement indicated in the relevant clause of the bid.

#### 25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defi ned time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumul ative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of t he Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / re ctification to the Buyer.

#### 26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as val id proof for meeting the experience criteria:

a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that su pplies against the invoices have been executed.

- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release no te, etc.

# 27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply an d installation / commissioning of same or similar Category Products during preceding 3 financial y ears (i.e. current year and three previous financial years) as on opening of bid, as per following cr iteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Order s should be uploaded with bid. In case of bunch bids, the Category related to primary product h aving highest bid value should meet this criterion

#### 28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EM D SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder h as to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardco py to the Buyer within Bid End date & time / Bid Opening date & time.

# 29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the na me of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdr awn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload s canned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

# 30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DE POSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Bidder has to upload scan ned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer wit hin within Bid End date & time / Bid Opening date & time.

# 31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Benef iciary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BA RB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-7930 18, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction d etails field at the time of on- line transfer. Bidder has to upload scanned copy / proof of the Onli ne Payment Transfer along with bid.

#### 32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Dra ft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHM S EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also ( besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it tha t the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For releas e of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endor sement on the back of the FDR duly signed and stamped along with covering letter. Successful Bi dder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RT GS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / pr oof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### (C) 35.Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specificall y in addition to the Rules and the Regulation as applicable to such provide services in the Govern ment of India.

- 1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preve ntive Maintenance of all the excluding of battery, Accessories/Consumables
- 2. The terms and conditions of the tender and the agreement executed will be bindin g on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein sh all operate to create a specific contract between the vendor/contractor (with whom t he contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
- **3.** The required spares to be replace must be genuine and certified from the OEM.

4. Repairs to be undertaken should be within specified configuration and

maintaining the integration on internal circuit of equipment, any deviation

on configuration/ specification the repair will not be acceptable. After repai

rs, a certificate to the effect that the equipment is in working order and saf

e for patient care and non-hazardous for the handler shall be submitted by

#### the CMC holder.

- **5.** Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
- 6. The system must be checked & calibrated after every spare changes and detail ser vice report must be submitted to the user & BME.
- **7.** 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited s ervice /breakdown calls.
- **8.** Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
- **9.** Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
- 10. The Performance security shall be denominated in any one of the forms namely Acc ount Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized ban k in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor o f Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.

# 11. It may also be noted that there should be no negligence in providing s

ervices of any type, if any, complaint is received the contract will be termi

#### nated with immediate effect.

- **12.** There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which t he initiate shall initiate stern action, as deemed fit.
- **13.** During Comprehensive Maintenance Contract period, the supplier shall visit at eac h consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least onc e in 6 months commencing from the date of the successful completion of warranty p eriod for preventive maintenance of the goods.
- 14. Processing of bill may be considered on yearly basis with satisfactory report from t he user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge , BME and the respective DMS/MS.
- **15.** software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
- **16.** Settlement of disputes Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
- **17.** All other terms & conditions are as per award of contract mentioned in pre-page.
- **18.** Bidders are required to sign the CMC contract agreement within 15 (fifteen) day s from the issue of the letter of award/supply order, failing which EMD/security dep osit may be forfeited or Contract declared null and void.
- **19.** <u>**Prebid:-**</u>E-Procurement Cell , Ground Floor, Director block, NEIGRIHMS Shillong-7 93018 Tel:0364-2538032/2539458 or through VC link

# 20. Technical Specification

The specifications in Additional Terms and Conditions – Buyer Specific Clauses (ATC) shall superse de the "GeM category specification". The technical evaluation will be as per these specifications o nly, and the bidders shall quote the equipment and submit the technical compliance accordingly.

#### Technical Specification for Platelet Agitator & Incubator

| SI No | Specifications  |  |
|-------|---|--|
| L.    | Purpose of equipment: To continuously agitate platelet conc entrates in an incubator. |  |

| 2. |    | Type of equipment: Flat-bed agitator fitted inside a temper<br>ature controlled incubator operating with CFC-free refrigera<br>nt gas and insulation material.  |
|----|----|---|
| 3. |    | Capacity: Minimum 48 numbers of random platelet concentr<br>ate bags.   |
| 4. |    | Construction:   |
|    | a. | Internal: Stainless steel (min 304 grade)   |
|    | b. | External: Solid outer cabinet corrosion resistant(at least 1m m thickness)  |
|    | c. | Door: Transparent door  |
|    | d. | Motor with internal fan.  |
|    |    | Platelet incubator  |
| 5. | a. | Should have provision to store the agitator.  |
|    | b. | Should be able to maintain a temperature of 20° to 24°C wi<br>th the temperature set at 22°C.   |
|    | c. | Should have a digital temperature indicator.  |
|    | d. | Seven-day inkless chart recorder with battery back-up for minimum of 2 hours for continuous operation during power failure.                                     |
|    | e. | Single digital temperature sensor for both recording and co ntrolling.  |
|    | f. | Should have audio-visual high/low alarm for temperature co<br>ntrol, battery on/low, sensor failure, agitator off, power failu<br>re and the compressor system. |
|    | g. | Should have forced air circulation system for ensuring unifo rmity of temperature in all areas of the incubator.  |
|    | h. | Should have chamber mounted electrical outlet for the agit ator.  |
|    | i. | Should have facility to connect with central temperature m onitoring system.  |
|    |    | Platelet agitator   |

| 6. |    | <ul> <li>a. Design of shelves: should be made of non-slip, cor rosion resistant material coated with bacteria resis tant material, perforated to ensure air circulation and with sufficient clearance to minimize noise.</li> <li>b. Gentle side to side agitation at 3.6to 4 cm side to side and 60-70 oscillations/minute.</li> <li>c. Heavy duty ball bearing gear motor for noiseless a nd continuous operations for 24hours a day throu ghout the year.</li> <li>d. Auto stop of agitation on opening the door.</li> <li>e. Push button switch with pause function for tempor ary stoppage of the agitation.</li> </ul> |
|----|----|--|
| 7. |    | Electrical characteristics:  |
|    | a) | Input voltage 220/240 V50 Hz   |
|    | b) | A line voltage corrector of appropriate rating should form p art of the configuration.   |
| 8. |    | External ambient temperature : Should perform in ambient temperature of $+10^{\circ}$ to $+40^{\circ}$ C   |

- Э.
- Additional requirements:
- a) 5 years warranty and 5 years CMC
- b) Temperature recording chart paper for the period of AMC & CMC should be supplied free.
- c) All equipment should specify design, installation, operation al and performance qualifications.
- Firm must submit validation and calibration reports which s hould have traceability to applicable national and internatio nal standards at installation and annually.
- e) Complete with comprehensive set of spare parts including a spare compressor, etc. and a suitable capacity voltage stabi lizer should be supplied.
- f) The make, rating, model, description, specifications, price, quantity of each item should be furnished separately.
- g) Necessary catalogues, technical write up in English should be attached with the offer both in hard and soft copies.
- h) Performance, efficiency and other factors such as distortion etc., as applicable should be furnished.
- i) Complete construction, details in respect of material specifi cation, thickness, finish etc. should be furnished.
- j) Certifications should show compliance with:

i. Product certification: CE class IIA or BIS or WHO-GMP or C DSCO or US FDA.

- ii. Quality certification: ISO 13485 and ISO 9001: 2008.
- iii. Electrical safety: IEC/EN 61010-1.
  - k) Log book with instructions for daily, weekly, month ly and quarterly maintenance checklist should be p rovided. The job description of the Blood Centre Te chnician and the company Service Engineer should be clearly spelt out.
  - Arrangements for demonstration and training on op eration of the equipment should be provided and the items required or expenditure incurred should be borne by the supplier.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process.
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

# **Additional Clause For Comprehensive Maintenance Charges**

1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.

2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.

3.GST shall be included in the CMC Charges quoted.

4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.

5. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.

6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.

7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.

8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

CMC charges for 1st year after warranty period- Percentage to be indicated- A1

CMC charges for 2nd year after warranty period- Percentage to be indicated- A2

CMC charges for 3rd year after warranty period – Percentage to be indicated- A3

CMC charges for 4th year after warranty period – Percentage to be indicated- A4

CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2. The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below includingCMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under: Total Cost for evaluation=

 $C+C^*\{(A1/100)/(1.10^n)+(A2/100)/(1.10^n+1)+(A3/100)/(1.10^n+2)+(A4/100)/(1.10^n+3)+(A5/100)/(1.10^n+4)\}$  and so on

C – Cost for equipment quoted and n shall be number of years of product warranty specified. If 2 year warranty specified, n shall be2 and if 5 year warranty specified, n shall be 5. A1,A2, A3, A4& A5shall depend on how many years CMC selected. For3 yearCMC, only A1,A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year. 8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 5% as specified in bid on total CMC Charges.The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification.Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

13.CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arranging hand tools & tackles, special tools etc. required to carry out the work.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

#### ---Thank You/धन्यवाद---